

TIEVE TARA PATIENT PARTICIPATION GROUP NEWSLETTER – SUMMER 2017.



HEALTHWATCH WAKEFIELD

Is the independent watchdog that listens to and gathers local people's experiences of using health and care services; including doctors, chemists, hospitals, dentists care home and community based care. Healthwatch works to help people get the best out of local health and social care services. They provide people with the advice, information and signposting they need; gather views and experiences of local people along with other information and give them a voice to influence the design and delivery of services. Healthwatch promotes and supports the involvement of local people in health and care services and obtains the views of local people. Healthwatch has a role in promoting public, health improvements and in tackling health inequalities. They have a complaints advocacy service to support people who make a complaint about services.

For more information call 01924 787379 or email enquiries@wakefieldhealthwatch.co.uk

A RECENT SUCCESS

Our Patient Participation Group had its meeting this month. We are a small friendly group who has an interest in helping the surgery and its patients.

If you are interested in becoming a member please inform a member of staff giving them your name and a contact number and someone from the group will contact you. Our next meeting is Wednesday 27th September, 11.30am at the surgery.

GP EXTENDED HOURS PROJECT

GP's in Wakefield have been working together to enable patients across the district to have access to GP support after normal surgery hours. "GP Care Wakefield" will be launched at specific GP practices across the district during July/August. Patients will be able to get medical advice and, if required, access to a GP appointment in Wakefield using their normal GP surgery number between 6pm – 10pm Monday -Friday and from 9am – 3pm Saturday, Sunday and Bank Holidays. Using a patient record sharing system, GPs will have access to patients records even if their appointment is at a different surgery.

Tieve Tara will be part of the early launch. Following the launch and evaluation, it is planned to run this service across the whole of Wakefield and District from September 2017. **See surgery posters for launch.**

MEDICINES OPTIMISATION TEAM

This is about ensuring that the right patients get the right choice of medicine at the right time. It is a holistic patient-focused approach that encompasses all aspects of the medicine journey. It helps to ensure that the medicines prescribed or recommended for purchase over the counter will treat patients' conditions effectively and safely in order to offer the best or desired outcomes. The CCG's medicines optimisation team works collaboratively with key stakeholders including clinicians in primary and secondary care, patients, carers and other health and social care professions to ensure the people of Wakefield obtain the best possible outcomes from their medicines.

MEDICINE WASTE STRATEGY

In November 2016 patients were empowered to take back the responsibility of ordering their own repeat prescriptions. The aim of this change is to improve safety; quality and combat the ever growing problem of unnecessary medicines waste. Tieve Tara, along with other Wakefield district practices has worked hard to ensure this initiative has a positive effect for patients. We are now 7 months into this change and are starting to see the results we aim to achieve. The success of this initiative would not have been possible without your support, so a big thank you on behalf of your local NHS.

You can view this newsletter on our website PPG page and you can find the PPG email address at www.tievetamedicalcentre.co.uk